

Switch a Prescription to Save Money?

# We Make it Easy

**Just click a button. Your savings are on the way.**

If one of the savings suggestions on your dashboard requires a new prescription, Rx Savings Solutions will make the change for you. When you get to the final step, simply click the **“Contact My Prescriber”** button. We’ll take it from there.

Getting a new prescription for **Atorvastatin 40mg and Amlodipine 5mg** is easier than you think. We can even submit the request to your prescriber on your behalf! *(We have their contact info from your prescription claim.)*

**Contact My Prescriber**

Or [use this letter](#) to guide your own conversation with your prescriber.



Our Pharmacy Support team will consult with your doctor and make sure the lower-cost prescription is right for you.



You’ll receive a follow-up email explaining our next steps and when they will be completed.



You’ll be notified when and where your new prescription is ready to be picked up.



If the change doesn’t happen within 5 business days, Pharmacy Support will reach out to discuss next steps with you.

## Frequently Asked Questions

### Is it really OK to switch prescriptions?

Yes, if the new medication is equally effective in treating your condition. Most doctors and pharmacists want to help their patients save money when there is a lower-cost alternative available that works just as well as another higher-cost medication.

### How will Rx Savings Solutions contact my prescriber?

Rx Savings Solutions Pharmacy Support will send the prescription change request to your prescriber via secured fax or a phone call. Often the request will be picked up by a nurse or physician assistant and shared with the prescriber who will contact the pharmacy.

### What if my prescriber declines the prescription change?

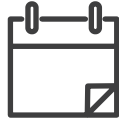
Prescribers are used to receiving these types of prescription change requests. If they decline a requested prescription change, Rx Savings Solutions Pharmacy Support will contact you directly and let you know you will need to contact the prescriber personally to understand the reasoning behind why the change was declined.

# By the Numbers



**79 Seconds**

Average time spent to switch a prescription using Contact My Prescriber



**4.75 Days**

Average time to fulfill the new prescription



**\$55 per fill/  
\$442 per year**

Average member savings after switching to the new prescription



**\$193 per fill/  
\$1,694 per year**

Average health plan savings after a member switches to the new prescription

## Sample Email to a Member Explaining the Contact Prescriber Process

Monday, October 1, 2018 at 1:31:02 PM Central Daylight Time

**Subject:** Your prescription change request  
**Date:** Monday, October 1, 2018 at 1:30:31 PM Central Daylight Time  
**From:** Rx Savings Solutions Pharmacy Support

Hello John Smith,

My name is Jane Doe, and I'm a Certified Pharmacy Technician with Rx Savings Solutions. I will personally be handling the request placed in your Rx Savings Solutions account.

Next steps:

- Kick back and relax—we'll take it from here
- Your prescriber has been contacted about the request
- This process typically takes between 2 and 5 business days
- I will stay in touch throughout the process
- Expect a courtesy call from me in the next business day with a status update

If you have any questions in the meantime, please feel free to reach out to me directly.

Best regards,

Carter Fazli

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To stop receiving messages from Rx Savings Solutions, please reply STOP to this email.